

Senate Standing Committee on Computer Resources

Chair: Wendy Ford, Secretary: Nidhi Gadura

May 16, 2013 Meeting started at 1:15pm

Members Present: Wendy Ford, Nidhi Gadura, Jeffrey Jia, Wenli Guo, Kimberly Banks, Paul Sideris, VP Sherri Newcomb, Student Government Representative Joel Singleton

Members Absent: G Michael Guy, Amy Traver, Vazgen Shekoyan, Hamid Namdar

1. Minutes from the last meeting were reviewed and accepted.
2. New members were introduced.
3. VP Newcomb shared that the new printing system has not been finalized. College is thinking about 300 pages or 600 on both sides. Out of 15,000 students on campus only a small percentage abuse the system.
4. Students having trouble with BB accounts, don't know the difference between
 - CUNY portal and BlackBoard
 - CUNY portal requires multiple log-ins
 - Students don't see their class
 - Students can't log in because their primary school is different in the system.

Students can go to IT and issues can be corrected. 95% issues are with these four problems. Committee should offer solutions to these problems. Remind students to use the ticketing system through Help Desk.

VP Newcomb said that because all these systems are hosted by outside vendors and CUNY central portal that's why we can't provide one User ID and one password for everything.

5. How To Guide for faculty at the start of semester that Hamid created should be sent to the faculty at the start of the semester.
 - For the Annual report Wendy will go through the minutes and compile a report. It is due August 15th. Wendy will have it out to the committee in June for their comments before submission.
 - VP Newcomb said that CUNY IT steering council meeting had the faculty email on the agenda and they were going to continue to work on the draft and will discuss it later on. Faculty is concerned that they have worked their

entire career at CUNY and would like to maintain their email accounts. If faculty has significant interaction with the campus then at president's discretion faculty can maintain the account.

- State auditor criticized CUNY to provide retired faculty members email accounts and use state resources and there has to be a lot of discussion on this issue and will most likely maintain a "ret" account.

6. New student member from SGA will join the committee next year.

7. Elections were held to nominate the Chair and the Secretary.

1. Wendy Ford was elected the chair.
2. Wenli Guo was elected the secretary.

Wendy said she will remain pro active and will email everyone to find out what the best time will be for everyone to meet.

Meeting was adjourned at 2:10